

We combine a focus on business outcomes with a cost effective approach to providing everyday operations support and strategic IT innovation.

# Trust Corserva to Manage Your IT

Let Corserva manage the hardware, software, networks and security protection that you need to effectively run your business everyday. Our services encompass servers, storage, virtualization, networking, cloud, collaboration, mobility, and more. We'll perform asset management. We'll manage your security, backup and disaster recovery. We'll find the best ways to keep you connected with your customers.

# BENEFITS

## **Improve Every Part of Your IT**

Corserva starts by working with you to define the right IT strategy for your business. From there, we'll design a solid and flexible architecture, and implement the products and services that will be components of that architecture. We'll monitor your operations day and night to make sure it's always running at peak performance and is secure.

# Your Place, Our Place or the Cloud

Your business needs will determine which parts of your infrastructure you keep inhouse, which you co-locate or host with Corserva, and which deliver the best value when delivered in the cloud. We will first evaluate every element of your IT landscape including servers, storage, network, security, applications and network bandwidth requirements.

## **ABOUT CORSERVA**

- Industry Leading Managed Services Provider
- State-of-the-Art Operations Center with Cutting Edge Technology
- ✓ 24x7x365 Remote Help Desk and Onsite Support
- 24x7x365 Real-Time Network Monitoring
- Experienced, Certified Technicians and Engineers
- Dedicated Account Managers
- Predictable Monthly Cost, Scalable Level of Service
- Remote Resolution of Issues More Than 90% of the Time
- Easy to Understand Graphical Reporting of Performance
- Reduces IT Operational Costs by up to 70%



## We Fit into Your Plans

Corserva covers the full IT spectrum; but you hire us to cover only what you need. We'll take on some, many or all of the tasks involved with planning, implementing and maintaining your IT operation.

#### Top-Notch Technologists on Your Team

Corserva Virtual CIOs, engineers, technicians and support staff have certifications that encompass virtually every major manufacturer, standard and methodology.

#### Tighten Ongoing Administration

Turn to us to help you get all of your IT assets under control. Our services include license management and compliance, warranty and support contracts, and hardware asset monitoring.

## **About Corserva**

At Corserva, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

#### • Powered by the Best in the Business













and many more...



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World Class Device and End User Support

Advanced Network Operations and Management Center

Web-based Ticketing, Tracking, Monitoring and Reporting

Comprehensive View of Your IT Issues and Ticket Resolutions

Efficient Technology Workflows and Processes

Performance Reporting

Remote Resolution of Issues Over 90% of the Time

Asset Inventory

Help Desk Services